

HOME ENERGY IMPROVEMENT PROGRAM UPDATE



Dear Prequalified Contractor,

As you may know, Duke Energy recently completed its merger with Progress Energy. We are now one company with common goals: to continue providing safe and reliable electricity and excellent customer service.

I want to let you know that the merger has not created any changes to the Home Energy Improvement Program. Please continue to use your current processes and to contact your Area Representatives listed below if you have questions.

I hope you are staying busy this summer helping your customers implement energy-efficiency improvements and weather the recent heat waves. Also, if you're an insulation contractor, mark your calendar for an air sealing class this fall. The class will feature attic air sealing techniques to improve the overall quality of jobs submitted. These techniques will enable you to provide your customers improved comfort and energy savings in every kind of weather. Stay tuned for details.

Landon Williams
Technical Coordinator

PROGRAM UPDATES

In an effort to increase customer awareness of the benefits of energy-efficient home improvements, the following marketing initiatives will be sent to your customers in the coming months:

- September:
Duct Sealing/Repair/Replacement
– Bill insert, direct mail and email
- October:
Air Sealing and
Insulation Improvements
– Bill insert, direct mail and email

DON'T FORGET

- Air Sealing/Insulation – Contractors, please remember to put the TOTAL number of square footage that was sealed and insulated – not the amount qualifying for the incentive.
- Heat Pump Water Heaters – If you are an installer and not currently on our prequalified list, please let your Area Representative know so that you can get trained.
- HVAC – The program provides incentives for HVAC replacements, duct repair/replacement, insulation with air sealing, HVAC audits, heat pump water heaters and ENERGY STAR® window air conditioners.
- HVAC replacements and duct systems – No limits on the systems that can be replaced or repaired providing that they

meet all program eligibility requirements. Remember: sealing duct boots to the floor is required.

- Window A/C units – Limited to four ENERGY STAR units.

Thank You

We continue to see excellent work during our quality assurance inspections. Thank you for your commitment to providing customers with the highest quality energy improvements.

Your efforts have helped to make the Home Energy Improvement Program a great success. And we hope that the program will continue to give your business a competitive advantage in today's market.

FOR MORE INFORMATION, PLEASE CONTACT A MEMBER OF THE PROGRESS ENERGY HEIP TEAM:

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Home Energy Improvement Program

Download forms and manual at progress-energy.com/contractor

Email us at progressenergy_heip@honeywell.com

Call **1.866.990.4347**

